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(Drukair Corporation Limited)

Drukair Completes Successful Cutover to Hitit Crane Passenger Service System (PSS)

PARO, BHUTAN – Drukair, Royal Bhutan Airlines is pleased to announce the successful transition to Hitit Crane Passenger Service System (PSS), marking a significant milestone in the airline's commitment to enhancing customer experience and operational efficiency. This transition follows the long-term agreement signed between Drukair and Hitit on December 18, 2024.

The migration to Hitit Crane PSS is part of Drukair's broader digital transformation strategy aimed at optimizing airline operations. The new system offers a more intuitive booking experience, enhanced passenger services, and streamlined operational, accounting, and cargo solutions, ensuring a smoother and more efficient journey for travelers flying with Drukair.

"This transition to Hitit cutting-edge technology is a strategic move to provide Drukair's customers with a superior and a seamless travel experience. The new system enhances Drukair's capabilities in reservations, ticketing, and overall passenger service, aligning with Drukair's vision of continuous growth and innovation."

— **Mr. Tandi Wangchuk, CEO, Drukair**

About Drukair

Drukair Corporation Limited, operating as Drukair – Royal Bhutan Airlines, is the national flag carrier of the Kingdom of Bhutan. Established in 1981, Drukair currently operates scheduled flights to 10 international destinations across 6 countries within the South Asian region and beyond from its base at Paro International Airport. In addition to its international routes, Drukair services 3 domestic destinations within Bhutan and offers helicopter services to enhance its range beyond fixed-wing operations.

Website: drukair.com.bt