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PRESS RELEASE

Drukair operated a total of 5,271 flights in 2018, 368 flights more than the year before, an increase of 7.51%. Drukair managed to achieve a load factor of 72.57% in 2018.

A total of 792 domestic flights including additional and charter were operated in 2018.

On time performance for schedule flights was 99%.

Drukair carried 285,397 passengers in 2018, marking an increase of 5.31% compared to 2017.

The over all revenue generated for 2018 was Nu. 3,945,735,123. Total revenue increased by 5.39% compared to 2017. Although the number of flights and passengers increased there was only a marginal increase in the revenue as the airline reduced airfare by 15% for Bhutanese and 5% for dollar fares and 30% discounts were offered to citizens of Australia and India as mandated by the government.

Total expenditure increased by 15.76%, to Nu. 3,524.59 million from Nu. 3,044.80 million in financial year 2017. The rate of aircraft fuel increased substantially by 22.59% in 2018. There was also 84% increase in aircraft maintenance over last year.

Drukair generated a profit after tax of Nu. 159.41 million, 54.27% down from previous year.

Notable Accomplishments

Drukair introduced a new route from Paro to Singapore via Guwahati from 29th September 2018 with two flights a week. With this introduction, presently, Drukair is the only airline connecting North East India and Singapore.

Drukair received international media attention and generated much goodwill to Bhutan in general for the excellent initiative of an All Women Flight on 8th March to celebrate International Women's Day for the first time in the history of Drukair.

Drukair's key investment during the year included pre-delivery payments for the acquisition of two new aircrafts, Airbus A320 NEO and ATR 42-600 to be delivered from 2020 and 2019 respectively.

Drukair achieved the best Customer Service Index rating of 4.05 among all service-oriented companies under DHI.

To ensure safety at workplace Drukair adopted the Operational Health and Safety Manual and conducted dry runs of its emergency response programs.

Of many CSR initiatives taken by Drukair, the Company takes pride in the initiation of Trongsa Penlop Inspire Program where Drukair fully sponsored excursion tour to Thailand to 44 students selected across the country with an ultimate goal to inspire the students to strive and reach for new heights through academic and personnel excellence.

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